

How do I access this service?

If you are homeless, or at risk of homelessness, contact the Housing Options team on 01768 861499

Email: housingoptions@edenha.org.uk

Referral link: <https://hpa2.org/refer/EDEN>

If you're experiencing Domestic Abuse, the Housing Options Officer will make a referral to our Prevention and Crisis Officer.

The Officer will then contact you via a safe method and arrange to meet face to face. They will complete a risk assessment called a DASH (if not already completed).

The DASH helps you to identify what level of risk you and any children are at.

Once the DASH has been completed and the level of risk identified as low, medium or high, you will be advised of the next course of action and what support can be put in place.

You and any children will be provided with a safety plan. If the risk is very high then the case will be submitted to MARAC.

Contacts

Police 101 non emergency dial 999 for emergencies

Victim Support provides a network of advice and support services for victims of crime. Call 0300 303 3797

National Stalking Helpline provides support and advice on stalking and harassment. Call 0808 802 0300

Rape Crisis provides advice and support on rape and sexual violence to women in England and Wales - call 0808 802 9999

Refugee Council provides advice and support on immigration and seeking asylum in the UK - call 02073466700

Forward provides advice and information on FGM - call 07834168141

National Domestic Violence Helpline (England) provides a 24 hour helpline offering support and advice on domestic violence for women in England - call 0808 2000 247

Broken Rainbow provides a 24 hour helpline offering support and advice on domestic violence for LGBT people in England and Wales - call 0300 999 5428

National Women's Aid - call 0808 2000 247

National Men's Advice Line - call 0808 801 0327

Karma Nirvana 24 hr helpline Forced Marriage and Honour based Violence - call 0808 2000 247

National Child line - call 0800 11 11

Imkaan provides a network of Black and Minority Ethnic women's organisations - call 020 7842 8525

Hope for Justice Modern Day Slavery - call 0300 008 8000

Eden District Council - 01768 817817



Eden Housing Association
Blain House, Bridge Lane, Penrith,
Cumbria CA11 8QU



Cumbria Domestic
Abuse Partnership

**Support for people
who are homeless or
at risk of
homelessness due to
Domestic Abuse**

What service do we provide?

Help is available from the Cumbria Domestic Abuse Partnership if you, or someone you know, needs support.

Eden Housing Association and Eden District Council are members of the County-wide domestic abuse network, providing specialist advice and assistance to anyone within the area who is at risk of losing their home as a direct result of domestic, sexual or exploitation (men, women and children)

IDSVA

In Eden, our Crisis and Prevention Support Worker is a qualified IDSVA (Independent Domestic and Sexual Violence Advisor).

IDSVA's support victims of domestic abuse who are at high risk of serious harm or homicide (although our service works with all levels of risk). They help to address the safety of the victim by representing their views and liaising with other agencies. They act as a single point of contact for victims and survivors, providing emotional and practical support.

Support includes safety planning for the family. Representation at MARAC. Advice and guidance to help prepare for court and empowering the victim to regain control over their lives, and most importantly to safeguard the victim and any children.

Support and Needs

Every client will receive a support and action plan to enable the client to regain control, driving their lives forward, away from the abuse.

What does a plan include?

- General safety planning
- Health and wellbeing
- Housing and security
- Separation and post separation
- Legal
- Financial
- Additional support factors
- Children's needs
- Financial
- Career

All meetings are informal and the client listened to and believed.

A Safety Plan might include:

- Safe contact methods
- Safe walking routes
- Safety at home
- Safety at work
- Safety in the community
- Safety with technology
- Safeguarding actions for any children
- Safety equipment

How can we help?

- Crisis intervention and access to emergency accommodation for households in a domestic abuse crisis, or are identified as being at severe risk of harm from others.
- Non-judgemental personalised help and support to address immediate safeguarding and longer term rehousing needs identified.
- Specialist housing assessment and support including relocating to another area to those at serious risk of harm.
- Advocacy support working with key partners and statutory bodies to mitigate risks and promote community safety, including advice and assistance to anyone identified who poses a significant risk to others.
- Access to personal and community and safety interventions.

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